



If we are unable to verify you electronically, we will require identification (ID). We will require an original form of ID or where you can only produce copies of ID they must be certified. Further information on certified identification can be found on our website under 'Savings Forms & Leaflets'.

If you are visiting the Branch, we will need two forms of identification 1 from List A and 1 from List B.

If you are applying by post, online, or via telephone, we will require 3 forms of identification 1 from List A and 2 from List B.

List A – Proof of Name

Type of Document
Valid full UK driving license, including old style paper
Valid provisional UK photocard driving license
Valid full UK passport or EU member state ID card
UK-based bank or building society statement (must be less than 3 months old) – not to be sent by post
UK-based bank or building society credit card statement (must be less than 3 months old)
Letter from Benefits Agency (DWP, housing benefits), including Universal Credit welcome letters (must be less than 12 months old)
Valid student ID card from a recognised UK university or valid NUS card with your photo and date of birth

Table 1: Proof of Name

List B – Proof of Current Address

Type of Document
Valid full UK driving license, including old style paper
Valid provisional UK photocard driving license
UK-based bank or building society statement (must be less than 3 months old)
UK-based bank or building society credit card statement (must be less than 3 months old)
UK mortgage statement (must be less than 12 months old)
UK gas or electricity bill (must be less than 3 months old)
UK landline bill (not mobile phone; must be less than 3 months old)
UK water bill (must be less than 12 months old)
UK council tax bill (must be less than 12 months old)
UK Credit Union statement (must be less than 3 months old)
Benefit letter from your local housing authority (must be less than 12 months old)
Tenancy agreement from a housing association or a council
Letter from a university or college (Must be less than 12 months old)

Table 2: Proof of Current Address

Where the child is under 16 we only require a birth certificate, from the age of 16 and above where the child is under 18 and unable to provide a document from List A and List B, we will require the following as set out in Table 3:

Under 18 – Proof of Name	Under 18 – Proof of Address
Original Birth Certificate	Parents ID Documentation as per List A and B
NHS Medical Card	Confirmation from the child's work/school/college/university/care institution confirming name, address and details of employment/student/residence status issued within the last 12 months
	National Insurance Letter

Table 3: Under 18